|  |  |  |
| --- | --- | --- |
| **VOICE CURRENT AND NEW SERVICES** |  |  |
|  |  |  |
| **Telephone Line \*** | **Current Fees** | **New Fees** |
|  |  |  |
| **Deposit** | 5,000 LL | No deposit |
| **Installation** | Free of Charge | 9,000 LL |
| **Total (including: Deposit+Installation+VAT+Stamp)** | 7,000 LL | **13,000 LL** |
|  |  |  |
| **Recurring monthly charges** | 9,000 LL | **9,000 LL** |
|  |  |  |
| **Renunciation (تنازل)** | 10,000 LL | **25,000 LL** |
| **Change address** | 10,000 LL | **25,000 LL** |
| **Freeze/unfreeze subscription** | 10,000 LL | **25,000 LL** |
| **Recurring fees during freeze period** | 7,500 LL | **7,500 LL** |
| **Changing phone number** | 10,000 LL | **25,000 LL** |
| **Service codes (00, 03, …) activation/deactivation\*** | 10,000 LL | **25,000 LL** |
| **Cancel subscription** | 10,000 LL | **25,000 LL** |
| *\* Prices mentioned above are subject to VAT and stamp fee* |  |  |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | |  |  | | | | |
|  | |  |  | | | | |
|  | | | | |
| **RETAIL INTERNET CURRENT AND NEW SERVICES** |  | | |  | |  |
|  |  | | |  | |  |
| **Installation Charges \*** |  | | |  | |  |
| **Service** | **Current Fees** | | | **New Fees** | |  |
| ADSL/VDSL/FTTC | 30,000 LL | | | **30,000 LL** | |  |
| HDSL | 125,000 LL | | | **125,000 LL** | |  |
| FTTH | 60,000 LL | | | **150,000 LL** | |  |
| FWA (LTE) | 30,000 LL | | | **100,000 LL** | |  |
| Dedicated (≤ 10 Mbps) | 30,000 LL | | | **250,000 LL** | |  |
| Dedicated (> 10 Mbps) | 50,000 LL | | | **250,000 LL** | |  |
| \* CPE modem not included |  | | |  | |  |
|  |  | | |  | |  |
| **Unlimited Internet: Recurring Monthly Charges** | | | |  | |  |
| **Current Service** | **New Service \*** | | | **Current Fees** | | **New Fees** |
| 2 Mbps (Unlimited) | **6 Mbps (Unlimited)** | | | 60,000 LL | | **175,000 LL** |
| 4 Mbps (Unlimited) | **8 Mbps (Unlimited)** | | | 90,000 LL | | **250,000 LL** |
|  | **50 Mbps (Unlimited) *- brand new*** | | | | | **325,000 LL** |
| **\* Services are subject to Fair Usage Policy** |  | | |  | |  |
|  |  | | |  | |  |
| **Internet with Quota: Recurring Monthly Charges** | | | |  | |  |
| **Current Service** | **New Service (1)** | | | **Current Fees** | | **New Fees** |
| 4 Mbps (40 GB) | **4 Mbps (80 GB)** | | | 24,000 LL | | **60,000 LL** |
| Open Speed (50 GB) | **50 Mbps (100 GB)** | | | 30,000 LL | | **90,000 LL** |
| Open Speed (100 GB) | **50 Mbps (100 GB)** | | | 45,000 LL | | **90,000 LL** |
| Open Speed (150 GB) | **50 Mbps (160 GB)** | | | 60,000 LL | | **145,000 LL** |
| Open Speed (200 GB) | **50 Mbps (200 GB)** | | | 70,000 LL | | **180,000 LL** |
| FTTH (300 GB) | **50 Mbps (300 GB)** | | | 75,000 LL | | **250,000 LL** |
| FTTH (400 GB) | **300 Mbps (400 GB)** | | | 100,000 LL | | **300,000 LL** |
| FTTH (500 GB) | **300 Mbps (500 GB)** | | | 120,000 LL | | **350,000 LL** |
| FTTH (700 GB) | **300 Mbps (800 GB)** | | | 168,000 LL | | **400,000 LL** |
| FTTH (1000 GB) | **300 Mbps (1000 GB)** | | | 240,000 LL | | **500,000 LL** |
|  | **300 Mbps (1,500 GB)  *- brand new*** | | | | | **750,000 LL** |
|  | **300 Mbps (2,000 GB)  *- brand new*** | | | | | **900,000 LL** |
| HDSL (100 GB) | **HDSL (300 GB)** | | | **100,000 LL** | | **250,000 LL** |
| Extra Consumption (per GB) | **Extra Consumption (per GB)** | | | 1,500 LL (Extra use ≤ 50 GB) 1,000 LL (Extra use ˃ 50 GB) | | **3,000 LL** |
|  | **Voucher (100 GB) *- brand new (2)*** | | | | | **75,000 LL** |
|  | **Voucher (200 GB) *- brand new (2)*** | | | | | **150,000 LL** |
| **(1) Subscriber can apply for throttling or freeze of service to limit or avoid extra consumption** | | | | | |  |
| **(2) Subscriber can purchase a voucher (once a month) on top of his quota to be consumed during the same billing cycle** | | | | | |  |
| **Voucher prevails on extra consumption charges** | | | |  | |  |
|  |  | | |  | |  |
| **Dedicated Internet** |  | | |  | |  |
| **Current Service** | **New Service** | | | **Current Fees** | | **New Fees** |
| Dedicated (N x 2 Mbps) - Unlimited | **Committed (N x 2Mbps)  Unlimited** | | | **N x 180,000 LL** | | **N x 400,000 LL** |
| Dedicated (N x 2 Mbps) for Heavy Users (> 50 Mbps) - Unlimited \* | **Committed (N x 2Mbps) Unlimited** | | | **N x 165,000 LL** | |
|  | **Dedicated premium (N x 2Mbps)  *- brand new*** | | | | | **N x 700,000 LL** |
| **\* There is no more classification by heavy and non-heavy users in the new portfolio** | | | |  | |  |
|  |  | | |  | |  |
| **Internet Services for Retail Businesses - brand new** | | | |  | |  |
| **New Service \*** | **Quota (GB)** | | | **Activation Fees** | | **Monthly Fees** |
| **Asymmetric Shared (100/20Mbps)** | **unlimited** | | | **500,000 LL** | | **2,000,000 LL** |
| **Symmetric Shared (50/50Mbps)** | **unlimited** | | | **500,000 LL** | | **3,000,000 LL** |
| **Symmetric Shared (100/100Mbps)** | **unlimited** | | | **1,000,000 LL** | | **6,000,000 LL** |
| **Symmetric Shared N x (100/100 Mbps) (up to 1Gbps)** | **unlimited** | | | **N x 1,000,000 LL** | | **N x 6,000,000 LL** |
| **\* Service is subject to Fair Usage Policy** |  | | |  | |  |
|  |  | | |  | |  |
|  |  | | |  | |  |
| *\* Prices mentioned above are subject to VAT and stamp fee* | | | |  | |  |